



Hampshire Hospitals
NHS Foundation Trust

Hampshire Hospitals CQC report April 2020 and progress to date

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Andover War Memorial Hospital
Basingstoke and North Hampshire Hospital
Royal Hampshire County Hospital

Trust rating at Previous Inspection

	Safe	Effective	Caring	Responsive	Well-Led
CQC	Requires Improvement	Requires Improvement	Good	Requires Improvement	Requires Improvement



Andover War Memorial Hospital
Basingstoke and North Hampshire Hospital
Royal Hampshire County Hospital

Trust rating after January 2020 inspection

	Safe	Effective	Caring	Responsive	Well-Led
CQC	Good	Good	Outstanding	Good	Good



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What did CQC say.....Outstanding practice:

Prostate gland surgery - same day discharge and quicker recovery



One of three services in the country - Peritoneal Malignancy Unit - competency programme

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What did CQC say.....Areas for Improvement:

- **1 Must do** - The service must have clear processes for checking expiration dates, storing medication and recording fridge temperatures
- **30 Should do's** - 10 themes below:

Medicine management	Patient risk assessment/check list	Nursing & Medical staffing	Estates issues	Audit
Training	Consent and patient information	Responsive	Well led	Use of resources

	10 August 2020
Overdue	0
At risk/partially met	11
On track	58
Complete	29
Total number of actions	98

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Medicine management progress

- Fridge temperature monitoring system
- Expiry date stickers
- Medicine security & storage audits
- Medicine management training
- Oxygen prescribing
- Accurate process to record medicine related stationary
- Revised process for monitoring the use of patient group directives

Oxygen prescription chart

Model for oxygen section in hospital prescription charts

DRUG		OXYGEN													
		(Refer To Trust Oxygen Policy)													
Circle target oxygen saturation															
88-92%		94-98% Other ___													
Tick if saturation not indicated <input type="checkbox"/>															
(Saturation is indicated in almost all cases except for palliative terminal care)															
SIGNATURE : PRINT NAME		DATE													

*Saturation is indicated in almost all cases except for palliative terminal care.

12/05/2017

Previous document(s) being replaced		
Location	Policy No	Policy Name
New policy		
Document Summary		
This policy describes the background and specific procedures that staff employed by Hampshire Hospitals NHS Foundation Trust (HHFT) must follow when handling FP10 stationery. It is in line with current national guidance/legislation and best practice.		
Ownership	Author	Taryn Keyser
Document Type	Job Title	Deputy Chief Pharmacist
Related Documents	Level	Level 1 (Corporate)
Relevant Standards	Document Details	See Section 13
Equality Impact	ECC Outcome	
Assessment	Completed by	Jacky Discombe
Final Document Approval	Date Completed	1 July 2020
Other Specialist committee(s) recommending approval	Committee	Policy Approval Group (Virtual)
Final Document ratification	Date Approved	30 July 2020
Authorisation	Committee(s)	Drugs & Therapeutics Committee
	Date Recommended	March 2020
	Committee	Trust Senior Management Team (Virtual)
	Date Ratified	4 August 2020
	Authoriser	Alex Whitefield

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Patient risk assessments and checklists

- Reassessment of Venous Thromboembolism
- WHO safe surgical checklist - new Standardised Operating Procedure for out-patient procedures in theatres
- Improved recording of fluid and food through new e-charts
- Improved recording of cultural, social & religious needs



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Staffing and training

Focus on retention & recruiting for now and in the future:

- International Nurse recruitment
- HCA apprenticeships
- Turnover lowest for 3 years
- Health and Wellbeing focus
- 10 years of WOW awards



GREEN BRAIN
A different way of learning 



Training - work to do:

- Mandatory Training rates highest for 3 years
- much easier system
- MCA training - currently 59% Trust wide
- Safeguarding children training - level 2: 85% level 3: 40%

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Estates

Estate is aging but we are making improvements now and will have a new hospital by 2030

- ED - painting and decorating
- Signage improved to the ED
- Improvements to the plaster room
- Continue with the ward refurbishment programme



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Responsive

- Improved emergency flow - twice daily Sitrep calls, DOD team expanded - 7 days 8-6:30pm on site
- Electronic bed management
- Daily ED analyser reports
- Review refer to send process
- Handover process being reviewed
- Teenage area being reviewed in both EDs



ED team won the RCEM national award for the best learning environment

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Well Led

- Vision and strategy - Clinical services strategy, Restorative plans post COVID, new hospital strategy
- Oversight/visibility at Andover - new Q&A sessions
- Embed diversity - new EDI strategy, updating position on WRES, Inclusivity networks and champions groups
- Ensure all policies are up to date



Celebrating Black History Month



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Any questions?

A decorative graphic in the bottom left corner consisting of overlapping triangles in shades of purple and teal.

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